



Heather Andersen

Executive Coach & Facilitator

Heather Andersen is an executive coach, facilitator, and experienced cross-cultural consultant with over a decade of experience working with a wide range of Fortune 500 clients. She specializes in the areas of influence, effective communication, emotional intelligence, and recently promoted senior leaders. She is passionate about helping people increase their ability to communicate powerfully and lead with greater impact.

As a coach and facilitator Heather has worked with Abcam, Biogen Idec, Cisco Systems, Dell, Seagate Technology, Microsoft, McKesson, Texas Instruments, Genentech, Teva Pharmaceuticals, John Deere, Ernst & Young, and Visa. She is part of the coaching team for the *Women's Leadership Forum* and the 6 month *Program for Leadership Development* in Executive Education at Harvard Business School.

Heather held positions as Key Account Manager, Consultant and Executive Coach at the Institute for Women's Leadership in Redwood City, CA. Prior to that, she was a Senior Facilitator and Client Strategy Consultant at Aperian Global, a cross-cultural training and consulting firm in San Francisco. Although she was based in San Francisco for over twelve years, she traveled extensively in Europe and Asia as a coach and facilitator which expanded her personal perspective and appreciation for the challenges faced by global leaders. Her international living experience includes 6 months in Bangalore, India, while working in Technology Operations for Cisco Systems. Early in her career Heather's passion for the outdoors translated into leadership roles as a cycling tour leader in Europe and a white water rafting guide on Oregon's Rogue River. Having lived and worked around the world from India to Italy, she has a passion for working with global leaders and those wanting to bridge cultural gaps, whether between departments or countries.

Heather received her MSBA in International Business with a focus on Cross-Cultural Communication from San Francisco State University and her BA in Cultural Anthropology from the University of New Hampshire. She completed her professional coaching certification with New Ventures West and her 360-degree certifications include the Leadership Versatility Index (LVI), BarOn EQi 360, CCL Benchmarks, and Polaris 360. She is also certified in FIRO-B, NLP and the Highlands Ability Battery.

Heather is a member of the International Coaching Federation. She resides in Boulder, CO. with her husband and two children and enjoys international travel, hiking, biking and yoga.

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